

AHAMED SHA ALHAM

DEVOPS SUPPORT ENGINEER

CONTACT

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- Chennai

TECH SKILLS

- Linux & Windows Server
- VM Ware, Virtualization& AWS Cloud
- Tools: Nagios, Salesforce, Citrix, Nutanix, Splunk, Ivanti & Jira.
- Automation Tools: Postman
- Monitoring Tools: Data dogs, Dynatrace, SCOM, Nagios, Zabbix, Catchpoint, SolarWinds, Thousand eyes, PagerDuty.
- Troubleshooting Windows IIS servers
- Hands on experience in Azure portal and Knowledge in Github repositories.
- Knowledge in HTML, CSS & Python.

EDUCATION

Bachelor of Computer Applications

The New College, University of Madras

2016-2019

CERTIFICATION

- Linux Fundamentals
- AWS
- CCNA

PROFILE

Having 3.5 years of work experience in IT infrastructure management. Expertise in Windows Servers, IIS, Splunk and Salesforce.

WORK EXPERIENCE

DevOps Support Engineer

Movate Technologies

2021-Present

- Setup and Configure web Environments (Dev, QA, STG & Prod)
- Testing and Deploying servers to the production environment.
- Manage Systems and Applications hosted on Windows Servers and on Technologies like IIS, F5(Load Balancing), PowerShell, etc.
- Publish scripts using Octopus and the Custom Deployment Tool Panda.
- Managing SSL certificates of websites and reports to clients.
- Creating and Managing Virtual Machines as per user specs.
- Analyze the server health & utilization on Splunk
- Managing IIS Servers & AWS servers
- Provides L1/L2 support for client services.
- Perform Monthly Windows Server Patching Activities.
- Monitor Web Tier Health and Performance specifically during Peak Periods (EOM)
- Monitor the Ivanti queue for Incidents/Service requests and Changes and act accordingly.

Network Engineer

Fourth Dimension Technologies Pvt. Ltd

2020-2021

- Configuration and maintenance Monitoring tools like Zabbix, Nagios, systemshepherd & VMware
- Monitoring Network Devices, Cisco Routers & Cisco Switches.
- Ticketing Tools: iTop and Cisco Prime Infrastructure
- Managing File server and giving access to the user.
- Managing server of the application server whether it is running or not
- Monitoring Azure VM & Backup
- Managing Servers such as Windows, Linux, and VMware.

SKILLS

Windows server	<div style="width: 80%;"></div>	VMWare	<div style="width: 70%;"></div>
Linux	<div style="width: 85%;"></div>	Nagios	<div style="width: 90%;"></div>
AWS	<div style="width: 90%;"></div>	HTML & CSS	<div style="width: 80%;"></div>